



## **PREOU STATEMENT COVID-19**

Updated: 23/03/20

To ensure service continuity during this escalating and unprecedented Coronavirus COVID-19 situation, we would like to assure you that we are committed to protecting our staff and clients alike.

We have introduced measures to mitigate the spread of COVID-19. Certain members of essential staff will continue to work from our Romford based office which they are able to commute to by car with onsite parking and others working from home, enabling the social distancing that the health authorities believe to be so critical to slowing the spread of the virus.

Office team members working from home will be available via mobile phone and email with full access to our office server.

For your reassurance none of our engineers have travelled abroad in the last 14 days and have been given strict instructions on hand cleaning and reporting if they suspect they or those around them may be infected.

Working for local government bodies and NHS trusts we aim to keep these institutions online and provide emergency services where needed. With site staff being monitored on a regular basis in-line with Public Health England and BESA Guidelines.

Our trade association formally HVCA now known as BESA the Building Engineering Services Association, are carrying out daily webinars which our management team are taking part in daily to keep up with this evolving crisis.

Working closely with clients, suppliers and workforce we will do all we can to ensure it's 'Business as Usual'

Our teams will contact you immediately should any issues need to be addressed.

Yours sincerely

A handwritten signature in black ink, appearing to read "Arthur Preou", is written over a thin horizontal line.

Arthur Preou  
Managing Director